



EFW  
3629

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 8598

In re application of: BOLAND, K. et al.

Serial No. 09/735,835

Filed: December 13, 2000

For: INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

## CLAIMS AS AMENDED

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	19	-	22	0 X	\$ 50 =	\$ 0
Independent Claims	5	-	5	0 X	\$ 200 =	\$ 0
Total additional fee for this amendment ----->						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 14 1673 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,

James M. Stover

Reg. No. 32,759

## CERTIFICATION OF MAILING UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

2-22-2005

By: Sallie Spicer  
Name: Sallie Spicer



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Dayton, Ohio

Docket No. 8598

Application of:

Parker et al.

Group Art Unit: 3629

Serial No. 09/735,835

Examiner: Borissov, Igor N.

Filed: December 13, 2000

For: **INTERACTION-BASED SERVICING OF BUSINESS CUSTOMERS**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Sir:

In response to the Office Action dated November 19, 2004, kindly amend this application as follows:

**IN THE CLAIMS**

Kindly cancel claims 11, 12 and 19. Please amend claims 1, 5, 8, 9, 13, 18 and 21 as shown below. A complete listing of the claims is provided below for the convenience of the Examiner.

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